



PROGRESS REPORT

ON THE TENNCARE PARTNERS PROGRAM

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State of Tennessee
Bureau of TennCare and
Department of Mental Health and Developmental Disabilities
Office of Managed Care
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PROGRESS REPORT ON THE TENNCARE PARTNERS PROGRAM

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EXECUTIVE SUMMARY

During the second quarter of fiscal year 2004, there were over 1.4 million individuals eligible to receive services through the Partners Program for some period of time, regardless of the length of the eligibility period – an increase of about 0.6% over Q1 FY04. Eight percent (117,919) of the total eligibles are members of the priority population. Children under the age of 18 account for 23% of the priority population (26,565). The greatest number of priority adults reside in Region 2, while the greatest number of priority children reside in Region 5. There are a greater number of adults than children in all planning regions for both the priority and non-priority populations, with the exception of Region 7. In Region 7, the number of non-priority children is greater than the number of non-priority adults. The greatest number of priority adults and non-priority adults and children reside in the East grand region, while the greatest number of priority children reside in the Middle grand region.

Of the individuals eligible to receive services, 111,039 unduplicated enrollees were served during Q2 FY04 (7.9%). Of these, 84,264 are members of the priority population. The rate of priority persons served per 1000 eligibles is slightly higher for blacks than for whites in all three grand regions, across both children and adults. For the non-priority population, the rates are highest for whites in all grand regions, for both children and adults. Region 7 has the highest rate of priority children and adults served. The highest rates for the non-priority population are for adults in Region 3 and children in Region 2.

With respect to monthly utilization, similarities exist across the three grand regions. Case management is received by the greatest percentage of priority adults and children served in the West, Middle, and East. Across the grand regions, only a small percentage of non-priority children and adults receive case management. A higher percentage of non-priority children served receive outpatient therapy, compared to priority children served who receive outpatient therapy.

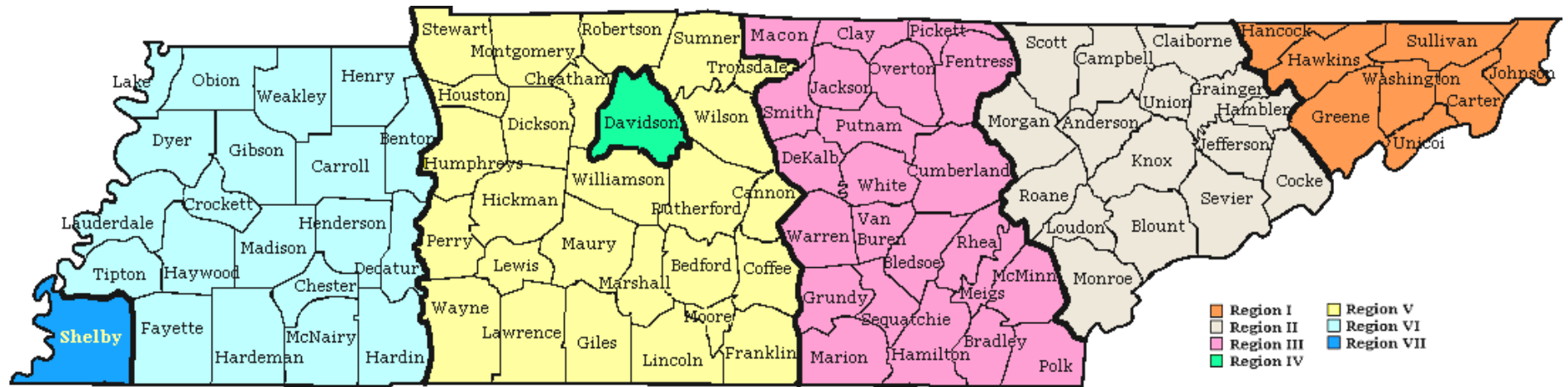
Pharmacy utilization is greatest for antidepressant medications. The rate of prescriptions per 1000 eligibles is the highest of the four major classes of psychotropic medications for both the priority and non-priority child and adult populations, across the three grand regions. As one might expect, the utilization rates are higher for the priority population than for the non-priority population for all the groups, as well.

There are regional differences in inpatient utilization. The number of admissions and discharges are less in the West grand region compared to the Middle and East grand regions. However, the average length of stay for priority adults (the group with significantly more utilization) is longer in the West. The length of stay for this population is approximately 6.9 days in the West, compared to about 5.5 in the Middle grand region and 5.7 in the East.

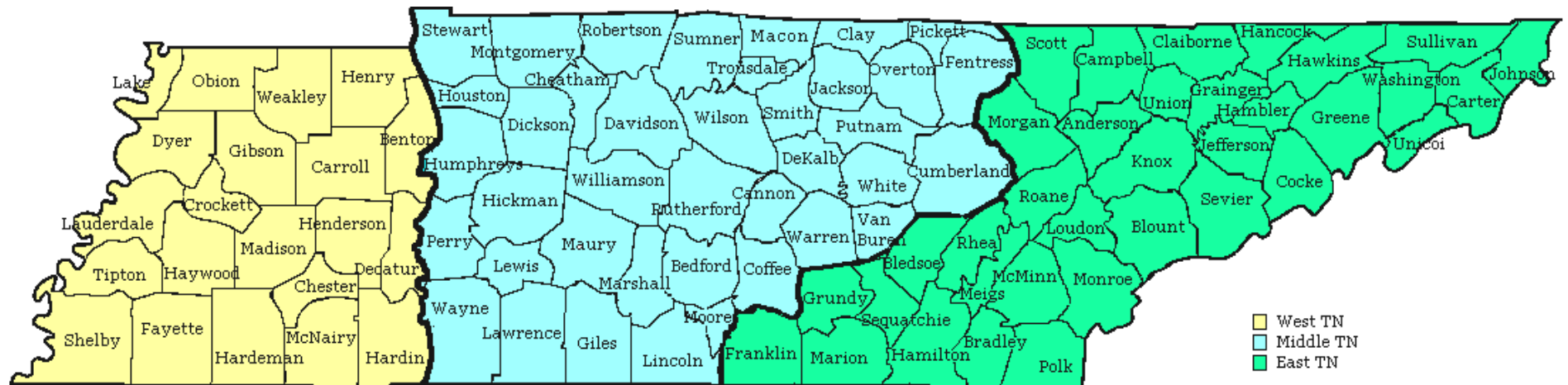
The top three primary diagnoses for the adult priority population are schizophrenic disorders, bipolar disorder, and depressive disorder NOS, across the three regions. For priority children, hyperkinetic syndrome of childhood is the most prevalent primary diagnosis in all regions. Compared to the next most frequent diagnosis (adjustment reaction in all three regions), the proportion of priority children diagnosed with hyperkinetic syndrome of childhood is considerably greater in West Tennessee. For non-priority children, hyperkinetic syndrome of childhood is the most frequent diagnosis in the West and the second highest in the Middle and East. In these regions, adjustment reaction is the most prevalent.

Compared to the first quarter of the fiscal year, Q2 FY04 is consistent in the number of TennCare Partners eligibles, rates of demographic and regional service utilization, pharmacy utilization, and primary diagnoses of the priority and non-priority population.

Mental Health and Developmental Disabilities Planning Regions



TennCare Grand Regions



DESCRIPTION OF SERVICES COVERED IN THIS REPORT

Service Utilization Categories in this report are aggregates of similar services.

24 Hr Residential Treatment: Revenue codes 119, 129, 139, 149, and 159 (R&B, RTF) with bill type 11x.

Assessment: CPT codes 96100-96117 (CNS assessments/tests), 80100-80102 (drug testing), 82055 (chemistry, alcohol), 82145 (chemistry, amphetamine), 82520 (chemistry, cocaine), procedure codes Z2140 (intake), Z2150-Z2160, H0031 (CRG/TPG assessment), or revenue code 918 (psychiatric/psychological services, testing).

Case Management: Procedure codes Y1405, H0004 (case management), Z2000-Z2002, T1016 (case management / coordination), or Z5000 (initiation of case management services).

Day Treatment: Procedure codes Y1356-Y1357, H2012 (day program).

Medication Management: CPT codes 90805, 90807, 90809, 90862 (psychiatric therapeutic procedures with medication management).

Outpatient Therapy Services: The following codes in conjunction with a primary diagnosis that is *not* substance abuse: CPT codes 90801 (psychiatric diagnostic interview exam) for adults age 21 and older, 90802 (psychiatric diagnostic interview exam), 90804, 90806, 90808, 90810-90814 (psychiatric therapeutic procedures, outpatient), 90845-90857 (other psychotherapy), 90841-90844 (individual medical psychotherapy with physician), procedure codes Y1353-Y1355 (outpatient therapy), or revenue codes 919 (intensive outpatient program), 902-909 (psychiatric/psychological treatments, therapy), 914-917 (psychiatric/psychological services, therapy), 941 (other therapeutic services, recreational therapy), 942 (other therapeutic services, education/training) in conjunction with outpatient bill type (all bill types excluding 11x and 12x).

Partial Hospitalization: Revenue codes 912-913 (psychiatric/psychological services, partial hospitalization).

Psychiatric Diagnostic Interview Exam: CPT code 90801 for children (under age 21).

Psychiatric Hospitalization: Revenue codes 1x4, where x represents any digit (R&B, psychiatric).

Psychosocial Rehabilitation: Procedure codes Z2120-Z2121, H0037 (psychosocial rehabilitation service).

SA Inpatient: Revenue codes 1x6, where x represents any digit (R&B, detoxification), 1x8, where x represents any digit (R&B, rehabilitation), 944 (other therapeutic services, drug rehabilitation), or 945 (other therapeutic service, alcohol rehabilitation) in conjunction with inpatient bill type (11x or 12x).

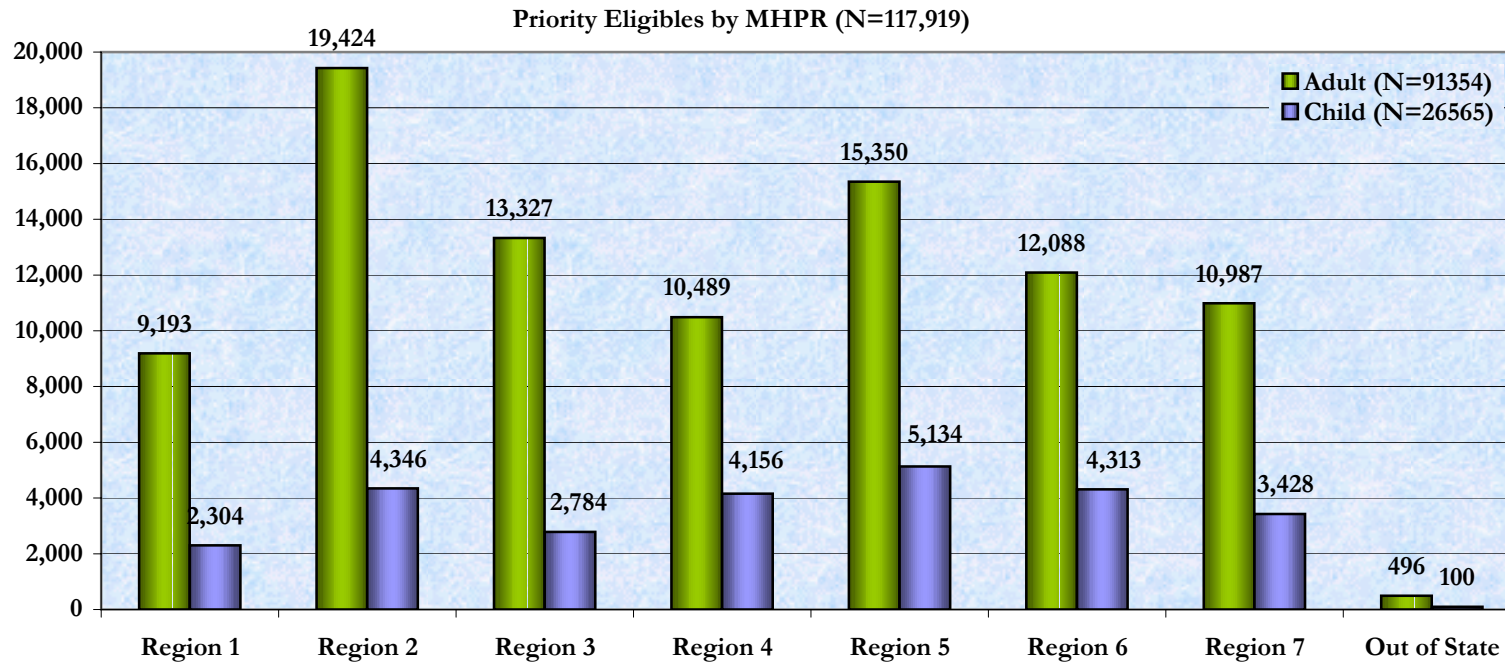
SA Outpatient: Revenue codes 1x6, where x represents any digit (R&B, detoxification), 1x8, where x represents any digit (R&B, rehabilitation), 944 (other therapeutic services, drug rehabilitation), or 945 (other therapeutic service, alcohol rehabilitation) in conjunction with outpatient bill type (all bill types excluding 11x and 12x). Also included are codes defined under Outpatient Therapy Services in conjunction with a primary diagnosis of substance abuse.

Supportive Employment: Procedure codes Z2130-Z2131, H2024 (supported employment services).

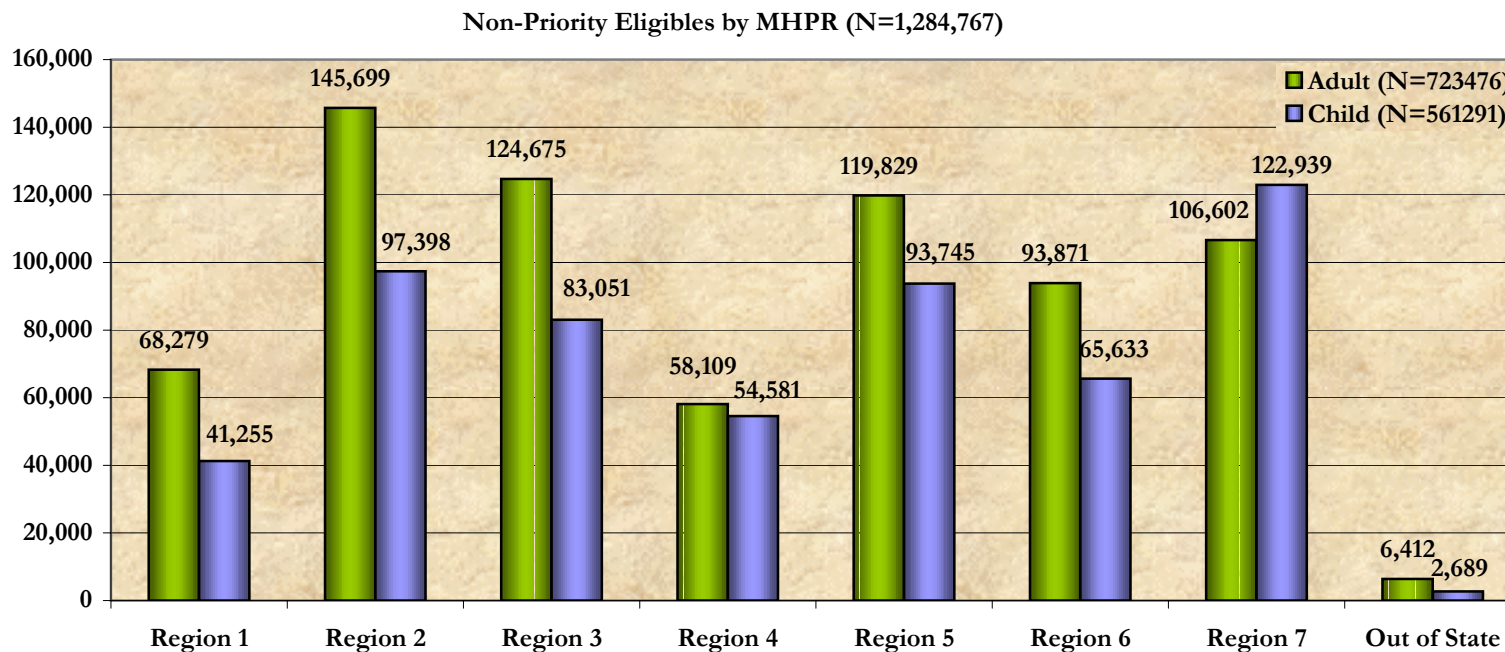
Supportive Living / Group Home: Revenue codes 229, 1003 (other special charges, supported living) in conjunction with bill type 89x.

Transportation: Procedure codes A0010-A0999 (ambulance/transportation services) or revenue codes 540-549 (ambulance).

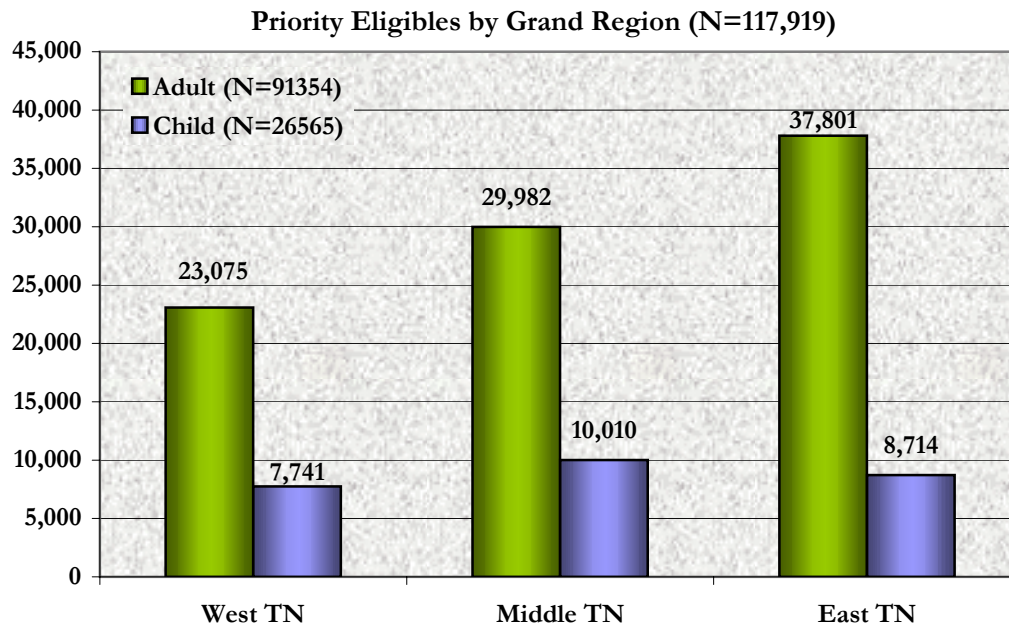
Number of Priority and Non-Priority Eligibles by MH Planning Region: Q2 FY 2004



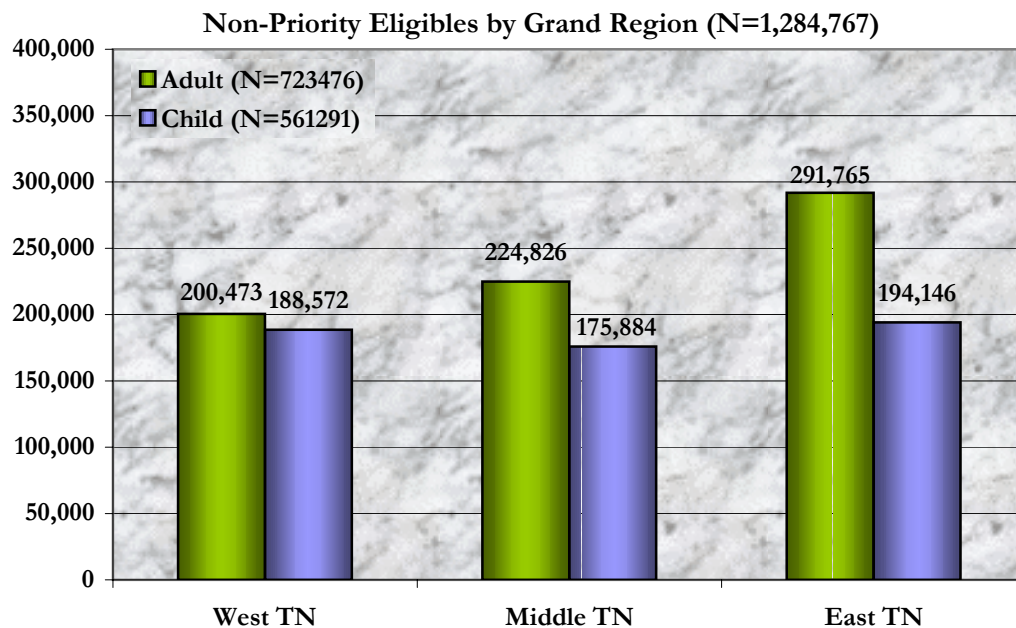
Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year.



Number of Priority and Non-Priority Eligibles by TennCare Grand Region: Q2 FY 2004



Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year.



Number of eligibles by Grand Region does not include out-of-state enrollees.

Service Utilization by Select Service Types, Priority and Non-Priority Enrollees by Grand Region: West TN

Priority Adults

Service Type	Oct-03 (N=13383)		Nov-03 (N=12734)		Dec-03 (N=12985)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	368	2.7%	359	2.8%	375	2.9%
Case Management	8,790	65.7%	8,442	66.3%	8,705	67.0%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	4,981	37.2%	4,385	34.4%	4,629	35.6%
Outpatient Therapy Services	3,664	27.4%	3,245	25.5%	3,092	23.8%
Partial Hospitalization	0	0.0%	0	0.0%	1	0.0%
Psych Diag Interview Exam*	48	0.4%	36	0.3%	39	0.3%
Psychiatric Hospitalization	578	4.3%	562	4.4%	546	4.2%
Psychosocial Rehabilitation	156	1.2%	148	1.2%	133	1.0%
SA Inpatient	21	0.2%	19	0.1%	21	0.2%
SA Outpatient	118	0.9%	115	0.9%	126	1.0%
Supportive Employment	151	1.1%	134	1.1%	124	1.0%
Supp Living: Grp Home	115	0.9%	127	1.0%	125	1.0%
Transportation	2,131	15.9%	1,995	15.7%	2,099	16.2%

Non-Priority Adults

Service Type	Oct-03 (N=1932)		Nov-03 (N=1850)		Dec-03 (N=2011)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	72	3.7%	61	3.3%	70	3.5%
Case Management	55	2.8%	59	3.2%	63	3.1%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	635	32.9%	579	31.3%	648	32.2%
Outpatient Therapy Services	752	38.9%	669	36.2%	690	34.3%
Partial Hospitalization	0	0.0%	1	0.1%	0	0.0%
Psych Diag Interview Exam*	21	1.1%	15	0.8%	20	1.0%
Psychiatric Hospitalization	38	2.0%	67	3.6%	63	3.1%
Psychosocial Rehabilitation	7	0.4%	9	0.5%	7	0.3%
SA Inpatient	23	1.2%	20	1.1%	17	0.8%
SA Outpatient	291	15.1%	288	15.6%	280	13.9%
Supportive Employment	2	0.1%	1	0.1%	1	0.0%
Supp Living: Grp Home	1	0.1%	1	0.1%	1	0.0%
Transportation	179	9.3%	169	9.1%	193	9.6%

Priority Children

Service Type	Oct-03 (N=4495)		Nov-03 (N=4280)		Dec-03 (N=4287)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	29	0.6%	27	0.6%	28	0.7%
Assessment	200	4.4%	167	3.9%	157	3.7%
Case Management	3,045	67.7%	2,897	67.7%	2,963	69.1%
Day Treatment	0	0.0%	0	0.0%	1	0.0%
Medication Management	1,675	37.3%	1,502	35.1%	1,526	35.6%
Outpatient Therapy Services	1,520	33.8%	1,442	33.7%	1,404	32.8%
Partial Hospitalization	0	0.0%	0	0.0%	0	0.0%
Psych Diag Interview Exam	481	10.7%	390	9.1%	359	8.4%
Psychiatric Hospitalization	27	0.6%	35	0.8%	22	0.5%
SA Inpatient	0	0.0%	1	0.0%	0	0.0%
SA Outpatient	11	0.2%	10	0.2%	11	0.3%
Transportation	221	4.9%	200	4.7%	206	4.8%

Non-Priority Children

Service Type	Oct-03 (N=1247)		Nov-03 (N=1067)		Dec-03 (N=1145)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	11	0.9%	11	1.0%	12	1.0%
Assessment	63	5.1%	64	6.0%	53	4.6%
Case Management	104	8.3%	96	9.0%	104	9.1%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	297	23.8%	225	21.1%	287	25.1%
Outpatient Therapy Services	675	54.1%	595	55.8%	592	51.7%
Partial Hospitalization	1	0.1%	0	0.0%	0	0.0%
Psych Diag Interview Exam	239	19.2%	187	17.5%	176	15.4%
Psychiatric Hospitalization	6	0.5%	9	0.8%	5	0.4%
SA Inpatient	0	0.0%	1	0.1%	0	0.0%
SA Outpatient	9	0.7%	9	0.8%	7	0.6%
Transportation	56	4.5%	48	4.5%	62	5.4%

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* Psychiatric Diagnostic Interview Exams (CPT code 90801) are reported separately for enrollees up to age 20. Figures in the adults table for this service reflect utilization by adults aged 18-20.

Service Utilization by Select Service Types, Priority and Non-Priority Enrollees by Grand Region: Middle TN

Priority Adults

Service Type	Oct-03 (N=15300)		Nov-03 (N=14346)		Dec-03 (N=14655)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	566	3.7%	445	3.1%	552	3.8%
Case Management	7,761	50.7%	7,632	53.2%	7,756	52.9%
Day Treatment	85	0.6%	80	0.6%	84	0.6%
Medication Management	7,431	48.6%	6,218	43.3%	6,688	45.6%
Outpatient Therapy Services	4,650	30.4%	4,322	30.1%	4,227	28.8%
Partial Hospitalization	26	0.2%	15	0.1%	14	0.1%
Psych Diag Interview Exam*	102	0.7%	84	0.6%	77	0.5%
Psychiatric Hospitalization	730	4.8%	691	4.8%	633	4.3%
Psychosocial Rehabilitation	118	0.8%	164	1.1%	181	1.2%
SA Inpatient	49	0.3%	49	0.3%	51	0.3%
SA Outpatient	242	1.6%	209	1.5%	225	1.5%
Supportive Employment	58	0.4%	58	0.4%	53	0.4%
Supp Living: Grp Home	187	1.2%	182	1.3%	181	1.2%
Transportation	2,315	15.1%	2,086	14.5%	2,135	14.6%

Priority Children

Service Type	Oct-03 (N=5654)		Nov-03 (N=5519)		Dec-03 (N=5539)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	65	1.1%	62	1.1%	65	1.2%
Assessment	212	3.7%	197	3.6%	180	3.2%
Case Management	2,960	52.4%	2,966	53.7%	3,046	55.0%
Day Treatment	0	0.0%	0	0.0%	1	0.0%
Medication Management	2,087	36.9%	1,657	30.0%	1,880	33.9%
Outpatient Therapy Services	2,420	42.8%	2,320	42.0%	2,235	40.4%
Partial Hospitalization	3	0.1%	3	0.1%	2	0.0%
Psych Diag Interview Exam	908	16.1%	721	13.1%	638	11.5%
Psychiatric Hospitalization	66	1.2%	46	0.8%	41	0.7%
SA Inpatient	4	0.1%	5	0.1%	2	0.0%
SA Outpatient	32	0.6%	35	0.6%	30	0.5%
Transportation	191	3.4%	169	3.1%	139	2.5%

Non-Priority Adults

Service Type	Oct-03 (N=3502)		Nov-03 (N=3138)		Dec-03 (N=3168)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	88	2.5%	63	2.0%	60	1.9%
Case Management	41	1.2%	37	1.2%	42	1.3%
Day Treatment	0	0.0%	0	0.0%	1	0.0%
Medication Management	1,615	46.1%	1,373	43.8%	1,470	46.4%
Outpatient Therapy Services	1,153	32.9%	1,003	32.0%	896	28.3%
Partial Hospitalization	3	0.1%	7	0.2%	7	0.2%
Psych Diag Interview Exam*	37	1.1%	34	1.1%	21	0.7%
Psychiatric Hospitalization	68	1.9%	62	2.0%	83	2.6%
Psychosocial Rehabilitation	4	0.1%	4	0.1%	2	0.1%
SA Inpatient	42	1.2%	43	1.4%	43	1.4%
SA Outpatient	419	12.0%	421	13.4%	425	13.4%
Supportive Employment	1	0.0%	1	0.0%	1	0.0%
Supp Living: Grp Home	2	0.1%	2	0.1%	2	0.1%
Transportation	284	8.1%	260	8.3%	251	7.9%

Non-Priority Children

Service Type	Oct-03 (N=1610)		Nov-03 (N=1442)		Dec-03 (N=1448)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	33	2.0%	30	2.1%	30	2.1%
Assessment	120	7.5%	99	6.9%	86	5.9%
Case Management	22	1.4%	18	1.2%	24	1.7%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	360	22.4%	305	21.2%	298	20.6%
Outpatient Therapy Services	885	55.0%	815	56.5%	828	57.2%
Partial Hospitalization	0	0.0%	0	0.0%	0	0.0%
Psych Diag Interview Exam	356	22.1%	264	18.3%	277	19.1%
Psychiatric Hospitalization	8	0.5%	3	0.2%	7	0.5%
SA Inpatient	1	0.1%	4	0.3%	3	0.2%
SA Outpatient	46	2.9%	44	3.1%	57	3.9%
Transportation	63	3.9%	53	3.7%	65	4.5%

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service. Counts presented in these tables reflect the number of unduplicated priority/non-priority adults and children who received each service type for each month. A given enrollee is represented only once in each cell, but may be included in multiple months and service types. Percentages reflect the percent of the total priority/non-priority adults or children served within each month who received each type of service.

* Psychiatric Diagnostic Interview Exams (CPT code 90801) are reported separately for enrollees up to age 20. Figures in the adults table for this service reflect utilization by adults aged 18-20.

Service Utilization by Select Service Types, Priority and Non-Priority Enrollees by Grand Region: East TN

Priority Adults

Service Type	Oct-03 (N=17968)		Nov-03 (N=16567)		Dec-03 (N=16935)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	412	2.3%	268	1.6%	363	2.1%
Case Management	7,208	40.1%	6,895	41.6%	7,126	42.1%
Day Treatment	25	0.1%	21	0.1%	26	0.2%
Medication Management	6,492	36.1%	5,319	32.1%	5,553	32.8%
Outpatient Therapy Services	6,386	35.5%	5,614	33.9%	5,412	32.0%
Partial Hospitalization	25	0.1%	28	0.2%	46	0.3%
Psych Diag Interview Exam*	90	0.5%	76	0.5%	76	0.4%
Psychiatric Hospitalization	798	4.4%	703	4.2%	716	4.2%
Psychosocial Rehabilitation	444	2.5%	441	2.7%	431	2.5%
SA Inpatient	42	0.2%	42	0.3%	36	0.2%
SA Outpatient	297	1.7%	266	1.6%	247	1.5%
Supportive Employment	0	0.0%	0	0.0%	0	0.0%
Supp Living: Grp Home	181	1.0%	152	0.9%	152	0.9%
Transportation	1,811	10.1%	1,632	9.9%	1,586	9.4%

Priority Children

Service Type	Oct-03 (N=4667)		Nov-03 (N=4622)		Dec-03 (N=4540)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	72	1.5%	58	1.3%	58	1.3%
Assessment	169	3.6%	163	3.5%	145	3.2%
Case Management	2,267	48.6%	2,306	49.9%	2,302	50.7%
Day Treatment	17	0.4%	19	0.4%	12	0.3%
Medication Management	993	21.3%	858	18.6%	898	19.8%
Outpatient Therapy Services	2,361	50.6%	2,189	47.4%	2,120	46.7%
Partial Hospitalization	19	0.4%	13	0.3%	23	0.5%
Psych Diag Interview Exam	620	13.3%	528	11.4%	424	9.3%
Psychiatric Hospitalization	75	1.6%	78	1.7%	46	1.0%
SA Inpatient	4	0.1%	1	0.0%	4	0.1%
SA Outpatient	34	0.7%	30	0.6%	37	0.8%
Transportation	138	3.0%	130	2.8%	121	2.7%

Non-Priority Adults

Service Type	Oct-03 (N=4952)		Nov-03 (N=4670)		Dec-03 (N=4665)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	67	1.4%	52	1.1%	57	1.2%
Case Management	276	5.6%	285	6.1%	289	6.2%
Day Treatment	39	0.8%	38	0.8%	36	0.8%
Medication Management	1,463	29.5%	1,275	27.3%	1,334	28.6%
Outpatient Therapy Services	1,982	40.0%	1,857	39.8%	1,747	37.4%
Partial Hospitalization	11	0.2%	14	0.3%	20	0.4%
Psych Diag Interview Exam*	45	0.9%	47	1.0%	42	0.9%
Psychiatric Hospitalization	108	2.2%	123	2.6%	144	3.1%
Psychosocial Rehabilitation	45	0.9%	49	1.0%	46	1.0%
SA Inpatient	36	0.7%	39	0.8%	34	0.7%
SA Outpatient	635	12.8%	644	13.8%	641	13.7%
Supportive Employment	0	0.0%	0	0.0%	0	0.0%
Supp Living: Grp Home	4	0.1%	4	0.1%	5	0.1%
Transportation	300	6.1%	294	6.3%	283	6.1%

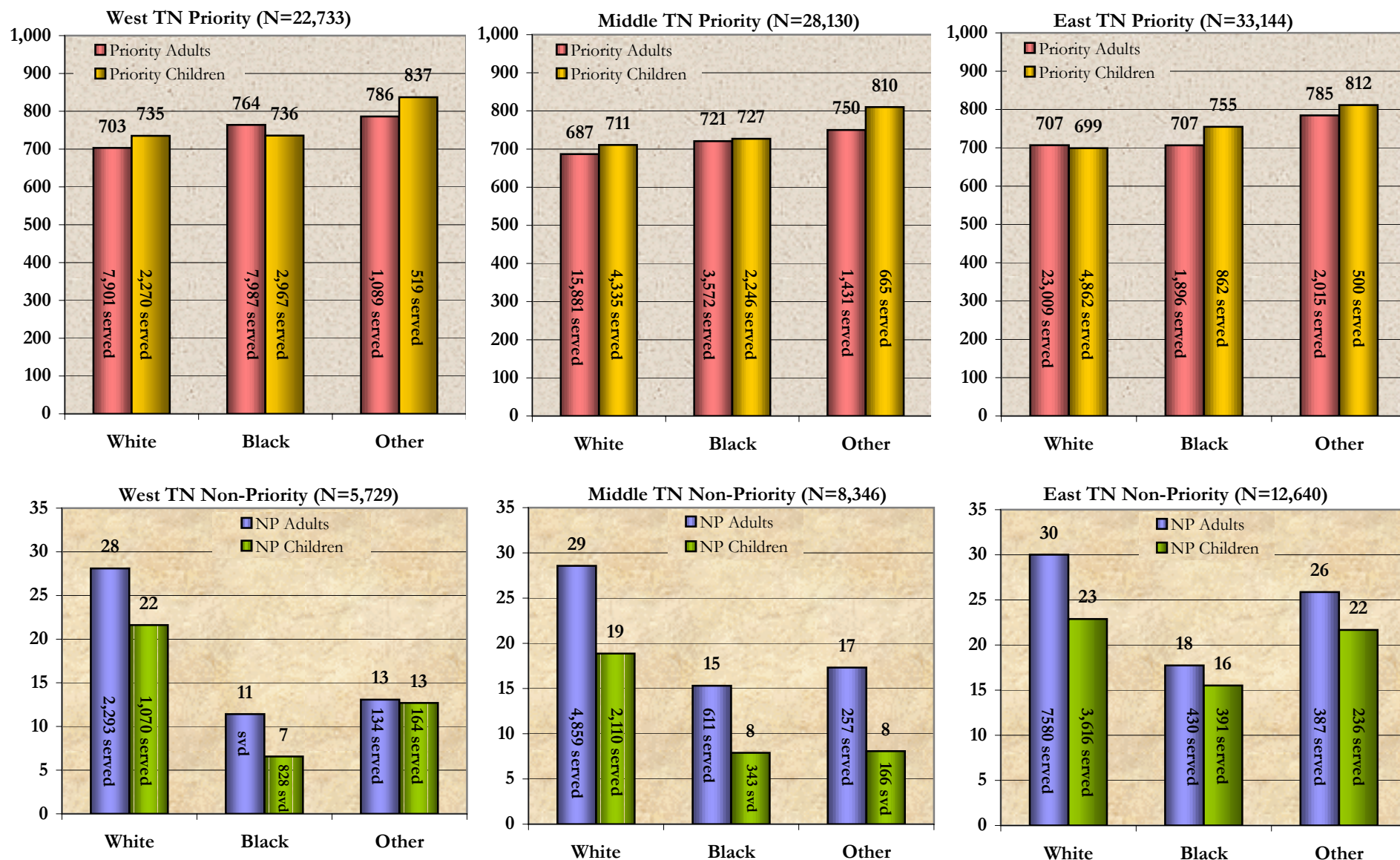
Non-Priority Children

Service Type	Oct-03 (N=2683)		Nov-03 (N=2567)		Dec-03 (N=2440)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	30	1.1%	35	1.4%	34	1.4%
Assessment	88	3.3%	73	2.8%	78	3.2%
Case Management	206	7.7%	206	8.0%	230	9.4%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	342	12.7%	261	10.2%	294	12.0%
Outpatient Therapy Services	1,549	57.7%	1,470	57.3%	1,364	55.9%
Partial Hospitalization	4	0.1%	6	0.2%	6	0.2%
Psych Diag Interview Exam	557	20.8%	473	18.4%	427	17.5%
Psychiatric Hospitalization	11	0.4%	13	0.5%	18	0.7%
SA Inpatient	8	0.3%	5	0.2%	3	0.1%
SA Outpatient	57	2.1%	47	1.8%	54	2.2%
Transportation	63	2.3%	52	2.0%	65	2.7%

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service. Counts presented in these tables reflect the number of unduplicated priority/non-priority adults and children who received each service type for each month. A given enrollee is represented only once in each cell, but may be included in multiple months and service types. Percentages reflect the percent of the total priority/non-priority adults or children served within each month who received each type of service.

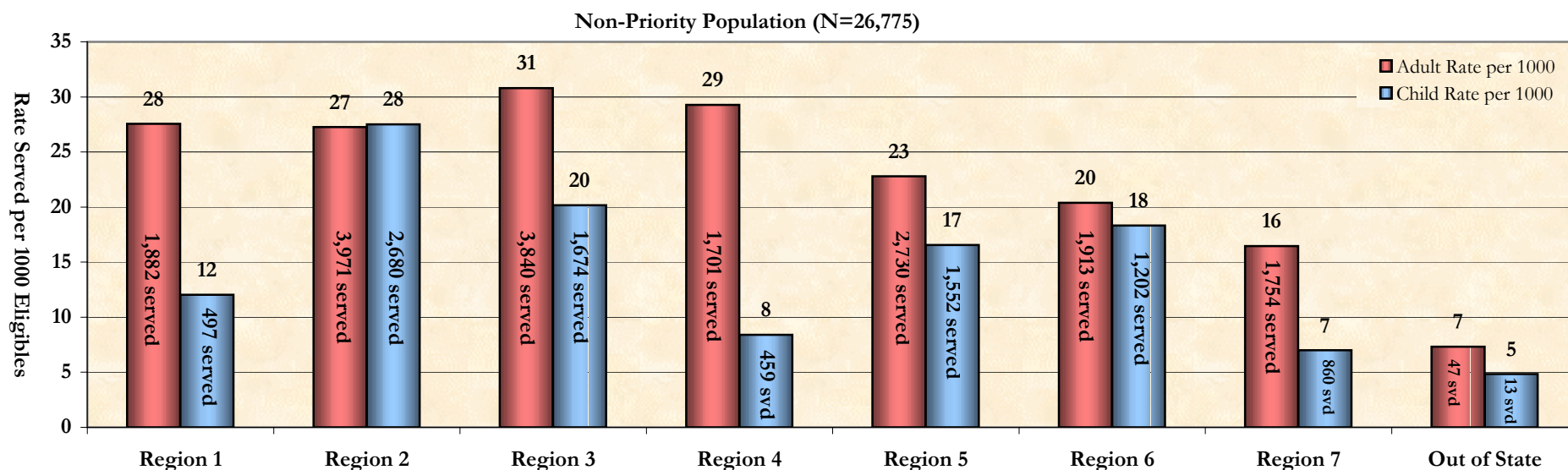
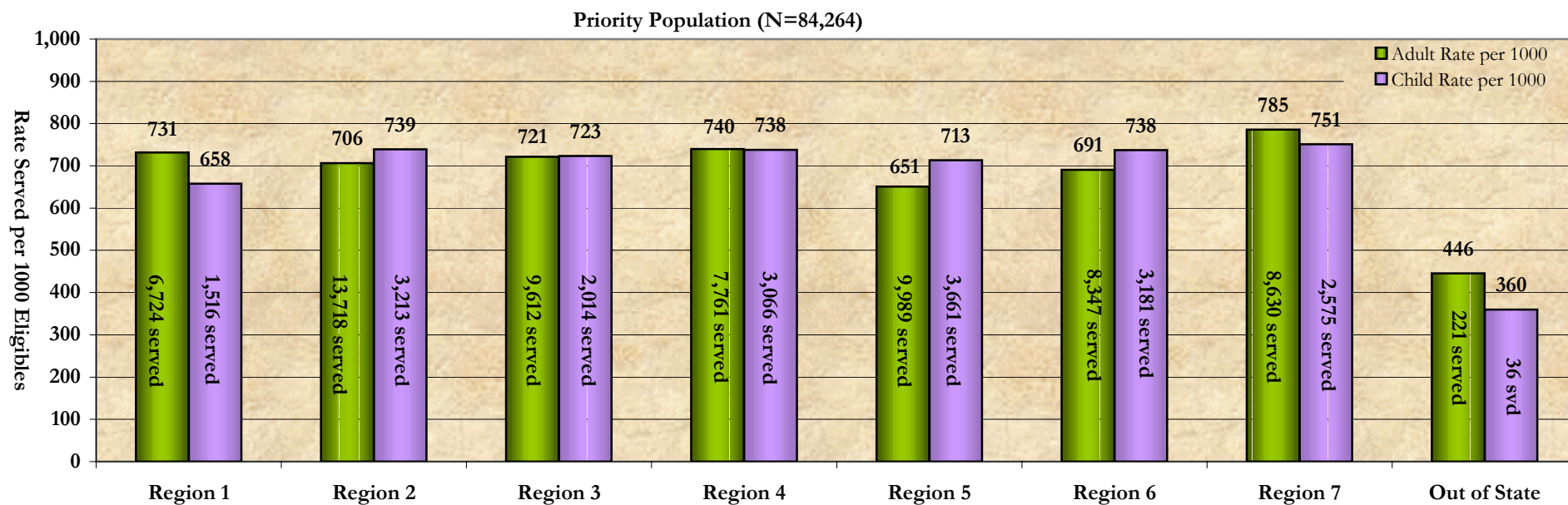
* Psychiatric Diagnostic Interview Exams (CPT code 90801) are reported separately for enrollees up to age 20. Figures in the adults table for this service reflect utilization by adults aged 18-20.

Rate of Persons Served per 1000 Eligibles and Number of Persons Served by Race by Grand Region: Priority & Non-Priority Adults & Children, Q2 FY 2004



The sum of the persons served in these charts does not include out-of-state persons served. Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service. Persons served refers to the number of unique enrollees who received services through the Partners program 10/1/03 to 12/31/03. Rates are determined by dividing the number of priority/non-priority adults/children served in each region by the number of priority/non-priority adult/child enrollees in each region and multiplying by 1000.

Rate of Persons Served per 1000 Eligibles and Number of Persons Served by MHPR: Priority and Non-Priority Adults and Children, Q2 FY 2004



Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service. Persons served refers to the number of unique enrollees who received services through the Partners program 10/1/03 to 12/31/03. Rates are determined by dividing the number of priority/non-priority adults/children served in each region by the number of priority/non-priority adult/child enrollees in each region and multiplying by 1000.

Service Utilization by Select Service Types, Priority and Non-Priority Enrollees by Race by Grand Region: West TN

Priority Adults

Service Type	White (N=7901)		Black (N=7987)		Other (N=1089)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	455	5.8%	506	6.3%	45	4.1%
Case Management	4,318	54.7%	6,098	76.3%	737	67.7%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	5,298	67.1%	3,826	47.9%	611	56.1%
Outpatient Therapy Services	3,175	40.2%	2,442	30.6%	338	31.0%
Partial Hospitalization	0	0.0%	0	0.0%	1	0.1%
Psych Diag Interview Exam*	65	0.8%	53	0.7%	3	0.3%
Psychiatric Hospitalization	491	6.2%	621	7.8%	48	4.4%
Psychosocial Rehabilitation	76	1.0%	94	1.2%	8	0.7%
SA Inpatient	39	0.5%	13	0.2%	3	0.3%
SA Outpatient	59	0.7%	57	0.7%	6	0.6%
Supportive Employment	78	1.0%	153	1.9%	19	1.7%
Supp Living: Grp Home	57	0.7%	73	0.9%	13	1.2%
Transportation	1,049	13.3%	2,199	27.5%	237	21.8%

Non-Priority Adults

Service Type	White (N=2293)		Black (N=1240)		Other (N=134)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	117	5.1%	75	6.0%	4	3.0%
Case Management	34	1.5%	68	5.5%	4	3.0%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	813	35.5%	443	35.7%	49	36.6%
Outpatient Therapy Services	877	38.2%	355	28.6%	46	34.3%
Partial Hospitalization	1	0.0%	0	0.0%	0	0.0%
Psych Diag Interview Exam*	42	1.8%	14	1.1%	0	0.0%
Psychiatric Hospitalization	56	2.4%	83	6.7%	7	5.2%
Psychosocial Rehabilitation	4	0.2%	5	0.4%	0	0.0%
SA Inpatient	41	1.8%	14	1.1%	2	1.5%
SA Outpatient	325	14.2%	94	7.6%	10	7.5%
Supportive Employment	1	0.0%	2	0.2%	0	0.0%
Supp Living: Grp Home	0	0.0%	0	0.0%	1	0.7%
Transportation	112	4.9%	213	17.2%	24	17.9%

Priority Children

Service Type	White (N=2270)		Black (N=2967)		Other (N=519)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	20	0.9%	11	0.4%	4	0.8%
Assessment	182	8.0%	302	10.2%	36	6.9%
Case Management	1,302	57.4%	2,235	75.3%	370	71.3%
Day Treatment	1	0.0%	0	0.0%	0	0.0%
Medication Management	1,336	58.9%	1,652	55.7%	344	66.3%
Outpatient Therapy Services	1,131	49.8%	1,108	37.3%	201	38.7%
Partial Hospitalization	0	0.0%	0	0.0%	0	0.0%
Psych Diag Interview Exam	493	21.7%	627	21.1%	86	16.6%
Psychiatric Hospitalization	29	1.3%	29	1.0%	8	1.5%
SA Inpatient	1	0.0%	0	0.0%	0	0.0%
SA Outpatient	10	0.4%	7	0.2%	1	0.2%
Transportation	70	3.1%	266	9.0%	43	8.3%

Non-Priority Children

Service Type	White (N=1070)		Black (N=828)		Other (N=164)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	5	0.5%	9	1.1%	1	0.6%
Assessment	86	8.0%	73	8.8%	19	11.6%
Case Management	36	3.4%	110	13.3%	13	7.9%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	309	28.9%	245	29.6%	57	34.8%
Outpatient Therapy Services	648	60.6%	361	43.6%	71	43.3%
Partial Hospitalization	0	0.0%	1	0.1%	0	0.0%
Psych Diag Interview Exam	318	29.7%	236	28.5%	40	24.4%
Psychiatric Hospitalization	9	0.8%	10	1.2%	0	0.0%
SA Inpatient	1	0.1%	0	0.0%	0	0.0%
SA Outpatient	10	0.9%	6	0.7%	0	0.0%
Transportation	14	1.3%	72	8.7%	9	5.5%

* Psychiatric Diagnostic Interview Exams (CPT code 90801) are reported separately for enrollees up to age 20. Figures in the adults tables for this service reflect utilization by adults aged 18-20.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service. Unduplicated consumers refers to the number of unique enrollees who received each selected service type 10/1/03 to 12/31/03. The table presents both the number of unduplicated consumers who received each type of service and the percentage of total persons served (N) for each category. For example, of the total white priority adults served in the region (7,901), 4,318 (or 55% of the white priority adults served) received case management services. Of the black priority adults served in the region, 6,098 received this service, or 76% of the 7,987 black priority adults served. The sum of the consumers of each service type does not equal the total number of persons served (N) and the sum of percentages does not equal 100%, because a given enrollee may be represented in multiple service types.

Service Utilization by Select Service Types, Priority and Non-Priority Enrollees by Race by Grand Region: Middle TN

Priority Adults

Service Type	White (N=15881)		Black (N=3572)		Other (N=1431)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	1,200	7.6%	238	6.7%	76	5.3%
Case Management	6,363	40.1%	2,344	65.6%	669	46.8%
Day Treatment	59	0.4%	34	1.0%	9	0.6%
Medication Management	10,220	64.4%	2,083	58.3%	987	69.0%
Outpatient Therapy Services	6,196	39.0%	1,026	28.7%	433	30.3%
Partial Hospitalization	39	0.2%	8	0.2%	2	0.1%
Psych Diag Interview Exam*	189	1.2%	45	1.3%	2	0.1%
Psychiatric Hospitalization	1,281	8.1%	272	7.6%	62	4.3%
Psychosocial Rehabilitation	116	0.7%	72	2.0%	16	1.1%
SA Inpatient	122	0.8%	11	0.3%	5	0.3%
SA Outpatient	340	2.1%	73	2.0%	13	0.9%
Supportive Employment	48	0.3%	42	1.2%	9	0.6%
Supp Living: Grp Home	153	1.0%	43	1.2%	15	1.0%
Transportation	2,490	15.7%	863	24.2%	279	19.5%

Non-Priority Adults

Service Type	White (N=4859)		Black (N=611)		Other (N=257)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	173	3.6%	25	4.1%	9	3.5%
Case Management	48	1.0%	18	2.9%	4	1.6%
Day Treatment	1	0.0%	0	0.0%	0	0.0%
Medication Management	2,324	47.8%	189	30.9%	130	50.6%
Outpatient Therapy Services	1,543	31.8%	174	28.5%	67	26.1%
Partial Hospitalization	11	0.2%	2	0.3%	0	0.0%
Psych Diag Interview Exam*	67	1.4%	15	2.5%	0	0.0%
Psychiatric Hospitalization	162	3.3%	23	3.8%	9	3.5%
Psychosocial Rehabilitation	3	0.1%	2	0.3%	1	0.4%
SA Inpatient	109	2.2%	11	1.8%	0	0.0%
SA Outpatient	584	12.0%	69	11.3%	15	5.8%
Supportive Employment	0	0.0%	1	0.2%	1	0.4%
Supp Living: Grp Home	2	0.0%	0	0.0%	0	0.0%
Transportation	356	7.3%	123	20.1%	48	18.7%

Priority Children

Service Type	White (N=4335)		Black (N=2246)		Other (N=665)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	58	1.3%	26	1.2%	3	0.5%
Assessment	399	9.2%	107	4.8%	46	6.9%
Case Management	1,926	44.4%	1,257	56.0%	361	54.3%
Day Treatment	0	0.0%	1	0.0%	0	0.0%
Medication Management	2,110	48.7%	1,020	45.4%	408	61.4%
Outpatient Therapy Services	2,201	50.8%	1,141	50.8%	323	48.6%
Partial Hospitalization	5	0.1%	0	0.0%	1	0.2%
Psych Diag Interview Exam	1,346	31.0%	542	24.1%	146	22.0%
Psychiatric Hospitalization	100	2.3%	20	0.9%	14	2.1%
SA Inpatient	8	0.2%	3	0.1%	0	0.0%
SA Outpatient	40	0.9%	16	0.7%	1	0.2%
Transportation	140	3.2%	122	5.4%	34	5.1%

Non-Priority Children

Service Type	White (N=2110)		Black (N=343)		Other (N=166)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	30	1.4%	7	2.0%	2	1.2%
Assessment	239	11.3%	32	9.3%	27	16.3%
Case Management	22	1.0%	7	2.0%	2	1.2%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	494	23.4%	62	18.1%	46	27.7%
Outpatient Therapy Services	1,155	54.7%	166	48.4%	67	40.4%
Partial Hospitalization	0	0.0%	0	0.0%	0	0.0%
Psych Diag Interview Exam	690	32.7%	114	33.2%	51	30.7%
Psychiatric Hospitalization	10	0.5%	6	1.7%	2	1.2%
SA Inpatient	7	0.3%	1	0.3%	0	0.0%
SA Outpatient	70	3.3%	28	8.2%	2	1.2%
Transportation	68	3.2%	46	13.4%	9	5.4%

* Psychiatric Diagnostic Interview Exams (CPT code 90801) are reported separately for enrollees up to age 20. Figures in the adults tables for this service reflect utilization by adults aged 18-20.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service. Unduplicated consumers refers to the number of unique enrollees who received each selected service type 10/1/03 to 12/31/03. The table presents both the number of unduplicated consumers who received each type of service and the percentage of total persons served (N) for each category. For example, of the total white priority adults served in the region (15,881), 6,363 (or 40% of the white priority adults served) received case management services. Of the black priority adults served in the region, 2,344 received this service, or 66% of the 3,572 black priority adults served. The sum of the consumers of each service type does not equal the total number of persons served (N) and the sum of percentages does not equal 100%, because a given enrollee may be represented in multiple service types.

Service Utilization by Select Service Types, Priority and Non-Priority Enrollees by Race by Grand Region: East TN

Priority Adults

Service Type	White (N=23009)		Black (N=1896)		Other (N=2015)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	901	3.9%	65	3.4%	54	2.7%
Case Management	7,481	32.5%	1,218	64.2%	817	40.5%
Day Treatment	32	0.1%	1	0.1%	4	0.2%
Medication Management	11,160	48.5%	964	50.8%	1,043	51.8%
Outpatient Therapy Services	8,988	39.1%	570	30.1%	651	32.3%
Partial Hospitalization	73	0.3%	6	0.3%	4	0.2%
Psych Diag Interview Exam*	201	0.9%	14	0.7%	3	0.1%
Psychiatric Hospitalization	1,464	6.4%	180	9.5%	84	4.2%
Psychosocial Rehabilitation	378	1.6%	93	4.9%	44	2.2%
SA Inpatient	102	0.4%	7	0.4%	5	0.2%
SA Outpatient	431	1.9%	20	1.1%	16	0.8%
Supportive Employment	0	0.0%	0	0.0%	0	0.0%
Supp Living: Grp Home	156	0.7%	28	1.5%	15	0.7%
Transportation	2,277	9.9%	435	22.9%	267	13.3%

Non-Priority Adults

Service Type	White (N=7580)		Black (N=430)		Other (N=387)	
	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served	Unduplicated Consumers	% of Adults Served
Assessment	140	1.8%	7	1.6%	6	1.6%
Case Management	361	4.8%	41	9.5%	17	4.4%
Day Treatment	37	0.5%	2	0.5%	3	0.8%
Medication Management	2,408	31.8%	91	21.2%	115	29.7%
Outpatient Therapy Services	2,942	38.8%	142	33.0%	146	37.7%
Partial Hospitalization	32	0.4%	3	0.7%	2	0.5%
Psych Diag Interview Exam*	118	1.6%	9	2.1%	0	0.0%
Psychiatric Hospitalization	317	4.2%	21	4.9%	9	2.3%
Psychosocial Rehabilitation	48	0.6%	7	1.6%	5	1.3%
SA Inpatient	96	1.3%	7	1.6%	1	0.3%
SA Outpatient	897	11.8%	35	8.1%	24	6.2%
Supportive Employment	0	0.0%	0	0.0%	0	0.0%
Supp Living: Grp Home	6	0.1%	0	0.0%	0	0.0%
Transportation	435	5.7%	73	17.0%	50	12.9%

Priority Children

Service Type	White (N=4862)		Black (N=862)		Other (N=500)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	63	1.3%	10	1.2%	17	3.4%
Assessment	341	7.0%	57	6.6%	26	5.2%
Case Management	2,045	42.1%	514	59.6%	294	58.8%
Day Treatment	31	0.6%	2	0.2%	1	0.2%
Medication Management	1,405	28.9%	256	29.7%	208	41.6%
Outpatient Therapy Services	2,778	57.1%	433	50.2%	270	54.0%
Partial Hospitalization	35	0.7%	4	0.5%	5	1.0%
Psych Diag Interview Exam	1,210	24.9%	175	20.3%	80	16.0%
Psychiatric Hospitalization	141	2.9%	21	2.4%	17	3.4%
SA Inpatient	9	0.2%	0	0.0%	0	0.0%
SA Outpatient	49	1.0%	15	1.7%	1	0.2%
Transportation	173	3.6%	51	5.9%	24	4.8%

Non-Priority Children

Service Type	White (N=3616)		Black (N=391)		Other (N=236)	
	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served	Unduplicated Consumers	% of Children Served
24 Hr. Residential Treatment	36	1.0%	6	1.5%	3	1.3%
Assessment	138	3.8%	40	10.2%	22	9.3%
Case Management	275	7.6%	26	6.6%	17	7.2%
Day Treatment	0	0.0%	0	0.0%	0	0.0%
Medication Management	521	14.4%	69	17.6%	49	20.8%
Outpatient Therapy Services	2,092	57.9%	225	57.5%	105	44.5%
Partial Hospitalization	8	0.2%	2	0.5%	0	0.0%
Psych Diag Interview Exam	1,202	33.2%	105	26.9%	65	27.5%
Psychiatric Hospitalization	31	0.9%	7	1.8%	1	0.4%
SA Inpatient	15	0.4%	0	0.0%	0	0.0%
SA Outpatient	83	2.3%	18	4.6%	1	0.4%
Transportation	79	2.2%	24	6.1%	8	3.4%

* Psychiatric Diagnostic Interview Exams (CPT code 90801) are reported separately for enrollees up to age 20. Figures in the adults tables for this service reflect utilization by adults aged 18-20.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service. Unduplicated consumers refers to the number of unique enrollees who received each selected service type 10/1/03 to 12/31/03. The table presents both the number of unduplicated consumers who received each type of service and the percentage of total persons served (N) for each category. For example, of the total white priority adults served in the region (23,009), 7,481 (or 33% of the white priority adults served) received case management services. Of the black priority adults served in the region, 1,218 received this service, or 64% of the 1,896 black priority adults served. The sum of the consumers of each service type does not equal the total number of persons served (N) and the sum of percentages does not equal 100%, because a given enrollee may be represented in multiple service types.

**Number of BHO Prescriptions and Number of BHO Prescription Recipients by Select Therapeutic Class
Priority and Non-Priority Adults and Children by TennCare Grand Region: Q2 FY 2004
West Tennessee**

Adult Recipients

Therapeutic Class	Priority Population			Non-Priority Population		
	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles
Anti-Anxiety	13,763	4,706	204	49,857	18,299	91
Antidepressant	43,478	12,386	537	80,141	28,789	144
Anti-Mania	1,876	720	31	728	290	1
Anti-Psychotic	30,743	9,314	404	18,698	5,971	30
Other	29,659	9,214	399	66,282	25,017	125

BHO prescriptions refers to the number of prescriptions for "BHO drugs," as determined by the Bureau of TennCare.

These pharmacy data were calculated separately from the service utilization data presented previously, and the degree of overlap is unknown. Consequently, enrollees who received only pharmacy services are not included in the overall persons served.

Child Recipients

Therapeutic Class	Priority Population			Non-Priority Population		
	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles
Anti-Anxiety	72	38	5	499	242	1
Antidepressant	3,740	1,578	204	2,357	1,160	6
Anti-Mania	81	38	5	36	14	0
Anti-Psychotic	2,789	1,095	141	1,180	455	2
Other	2,988	1,315	170	10,441	7,390	39

The therapeutic class "Other" includes psychotropic drugs not included in the other classes as well as a variety of other medications used in conjunction with psychotropic drugs to combat side effects.

Rates are determined by dividing the number of priority/non-priority adult/child prescription recipients in the region by the number of priority/non-priority adult/child enrollees in the region and multiplying by 1000.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service.

**Number of BHO Prescriptions and Number of BHO Prescription Recipients by Select Therapeutic Class
Priority and Non-Priority Adults and Children by TennCare Grand Region: Q2 FY 2004
Middle Tennessee**

Adult Recipients

Therapeutic Class	Priority Population			Non-Priority Population		
	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles
Anti-Anxiety	25,397	8,309	277	84,819	31,010	138
Antidepressant	63,434	17,429	581	139,579	48,214	214
Anti-Mania	2,493	928	31	1,149	456	2
Anti-Psychotic	45,698	12,095	403	29,748	9,633	43
Other	40,878	11,987	400	89,166	32,936	146

BHO prescriptions refers to the number of prescriptions for "BHO drugs," as determined by the Bureau of TennCare.

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Child Recipients

Therapeutic Class	Priority Population			Non-Priority Population		
	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles
Anti-Anxiety	217	107	11	465	302	2
Antidepressant	5,899	2,215	221	3,760	1,742	10
Anti-Mania	166	63	6	79	29	0
Anti-Psychotic	4,094	1,423	142	1,603	610	3
Other	4,743	1,891	189	10,957	7,455	42

The therapeutic class "Other" includes psychotropic drugs not included in the other classes as well as a variety of other medications used in conjunction with psychotropic drugs to combat side effects.

Rates are determined by dividing the number of priority/non-priority adult/child prescription recipients in the region by the number of priority/non-priority adult/child enrollees in the region and multiplying by 1000.

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**Number of BHO Prescriptions and Number of BHO Prescription Recipients by Select Therapeutic Class
Priority and Non-Priority Adults and Children by TennCare Grand Region: Q2 FY 2004
East Tennessee**

Adult Recipients

Therapeutic Class	Priority Population			Non-Priority Population		
	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles
Anti-Anxiety	34,062	11,264	298	121,229	43,838	150
Antidepressant	80,614	23,047	610	186,527	65,893	226
Anti-Mania	3,019	1,076	28	1,289	504	2
Anti-Psychotic	49,181	14,269	377	36,400	11,955	41
Other	57,281	16,946	448	135,040	48,773	167

BHO prescriptions refers to the number of prescriptions for "BHO drugs," as determined by the Bureau of TennCare.

These pharmacy data were calculated separately from the service utilization data presented previously, and the degree of overlap is unknown. Consequently, enrollees who received only pharmacy services are not included in the overall persons served.

Child Recipients

Therapeutic Class	Priority Population			Non-Priority Population		
	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles	Number of Prescriptions	Number of Rx Recipients	Rate per 1000 Eligibles
Anti-Anxiety	271	138	16	907	471	2
Antidepressant	5,192	2,051	235	5,473	2,500	13
Anti-Mania	263	105	12	165	62	0
Anti-Psychotic	4,334	1,493	171	2,870	1,039	5
Other	3,965	1,637	188	15,107	9,839	51

The therapeutic class "Other" includes psychotropic drugs not included in the other classes as well as a variety of other medications used in conjunction with psychotropic drugs to combat side effects.

Rates are determined by dividing the number of priority/non-priority adult/child prescription recipients in the region by the number of priority/non-priority adult/child enrollees in the region and multiplying by 1000.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service.

Monthly Inpatient Utilization, Priority and Non-Priority Enrollees by Grand Region: West TN

Priority Adults	Oct-03	Nov-03	Dec-03
Number of Admissions	386	409	363
Number of Discharges	363	359	364
Average Length of Stay	7.1	6.9	6.6
Readmissions within 7 Days	30	31	21
Readmissions within 8-30 Days	52	44	40

Non-Priority Adults	Oct-03	Nov-03	Dec-03
Number of Admissions	46	66	64
Number of Discharges	40	66	68
Average Length of Stay	7.0	6.1	6.2
Readmissions within 7 Days	-	1	3
Readmissions within 8-30 Days	3	3	3

Priority Children	Oct-03	Nov-03	Dec-03
Number of Admissions	23	33	15
Number of Discharges	24	27	21
Average Length of Stay	8.4	10.3	12.5
Readmissions within 7 Days	2	-	2
Readmissions within 8-30 Days	-	2	-

Non-Priority Children	Oct-03	Nov-03	Dec-03
Number of Admissions	5	8	4
Number of Discharges	4	6	6
Average Length of Stay	6.8	6.3	7.8
Readmissions within 7 Days	1	-	-
Readmissions within 8-30 Days	-	-	-

Admissions are defined as inpatient records with bill type 11x or 12x and revenue code 1x4, 1x6, or 1x8.

Discharges are defined as inpatient records with bill type 111 or 114 and revenue code 1x4, 1x6, 1x8, 944, or 945.

Readmissions within a given month are defined as those discharges during the month for which the individual had a subsequent admission within 7 days or 8 to 30 days, respectively.

Average length of stay is calculated as the mean number of patient days for each population group in each month. Stays with LOS greater than 30 days are excluded from the discharges, readmissions, and the calculation of ALOS to prevent skewing the averages. Greater than 98% of the total discharges during the quarter had a length of stay of 30 days or less.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service.

Monthly Inpatient Utilization, Priority and Non-Priority Enrollees by Grand Region: Middle TN

Priority Adults	Oct-03	Nov-03	Dec-03
Number of Admissions	687	620	572
Number of Discharges	689	595	589
Average Length of Stay	5.6	5.3	5.6
Readmissions within 7 Days	53	59	42
Readmissions within 8-30 Days	72	66	82

Non-Priority Adults	Oct-03	Nov-03	Dec-03
Number of Admissions	103	89	104
Number of Discharges	101	83	110
Average Length of Stay	4.6	5.0	5.2
Readmissions within 7 Days	2	1	2
Readmissions within 8-30 Days	-	3	4

Priority Children	Oct-03	Nov-03	Dec-03
Number of Admissions	62	41	44
Number of Discharges	61	40	48
Average Length of Stay	6.8	6.5	7.1
Readmissions within 7 Days	6	1	6
Readmissions within 8-30 Days	6	-	4

Non-Priority Children	Oct-03	Nov-03	Dec-03
Number of Admissions	7	7	10
Number of Discharges	10	4	13
Average Length of Stay	8.2	4.5	11.8
Readmissions within 7 Days	-	-	-
Readmissions within 8-30 Days	-	-	1

Admissions are defined as inpatient records with bill type 11x or 12x and revenue code 1x4, 1x6, or 1x8.

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Readmissions within a given month are defined as those discharges during the month for which the individual had a subsequent admission within 7 days or 8 to 30 days, respectively.

Average length of stay is calculated as the mean number of patient days for each population group in each month. Stays with LOS greater than 30 days are excluded from the discharges, readmissions, and the calculation of ALOS to prevent skewing the averages. Greater than 98% of the total discharges during the quarter had a length of stay of 30 days or less.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service.

Monthly Inpatient Utilization, Priority and Non-Priority Enrollees by Grand Region: East TN

Priority Adults	Oct-03	Nov-03	Dec-03
Number of Admissions	605	537	542
Number of Discharges	607	499	539
Average Length of Stay	5.6	5.5	5.9
Readmissions within 7 Days	26	25	24
Readmissions within 8-30 Days	69	59	57

Non-Priority Adults	Oct-03	Nov-03	Dec-03
Number of Admissions	126	140	154
Number of Discharges	118	130	148
Average Length of Stay	5.0	4.9	5.3
Readmissions within 7 Days	7	5	3
Readmissions within 8-30 Days	3	4	5

Priority Children	Oct-03	Nov-03	Dec-03
Number of Admissions	71	79	42
Number of Discharges	71	80	50
Average Length of Stay	8.5	7.9	8.6
Readmissions within 7 Days	3	6	3
Readmissions within 8-30 Days	3	1	1

Non-Priority Children	Oct-03	Nov-03	Dec-03
Number of Admissions	15	18	17
Number of Discharges	13	15	18
Average Length of Stay	9.7	8.7	10.7
Readmissions within 7 Days	-	-	-
Readmissions within 8-30 Days	-	-	-

Admissions are defined as inpatient records with bill type 11x or 12x and revenue code 1x4, 1x6, or 1x8.

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Average length of stay is calculated as the mean number of patient days for each population group in each month. Stays with LOS greater than 30 days are excluded from the discharges, readmissions, and the calculation of ALOS to prevent skewing the averages. Greater than 98% of the total discharges during the quarter had a length of stay of 30 days or less.

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service.

Top 10 Primary Diagnoses in Q2 FY 2004: Adult and Child Priority and Non-Priority Population by Grand Region West Tennessee

Priority Adults

Primary Diagnosis	# Adults
Schizophrenic Disorders	4,286
Bipolar Disorder	2,728
Depressive Disorder, NOS	1,583
Major Depression	1,368
Other Nonorganic Psychoses	878
Anxiety States	688
Adjustment Reaction	514
Neurotic Depression	494
Other Affective Psychoses	261
Unspecified Neurotic Disorder	253

Non-Priority Adults

Primary Diagnosis	# Adults
Anxiety States	364
Depressive Disorder, NOS	358
Adjustment Reaction	290
Major Depression	273
Bipolar Disorder	259
Drug Dependence	191
Schizophrenic Disorders	170
Nondependent Abuse of Drugs	150
Alcohol Dependence Syndrome	101
Neurotic Depression	101

Priority Children

Primary Diagnosis	# Children
Hyperkinetic Syndrome of Childhood	2,741
Adjustment Reaction	654
Depressive Disorder, NOS	650
Disturbance of Emotions Spec to Chldhd Adol	533
Disturbance of Conduct, NOS	519
Bipolar Disorder	188
Major Depression	179
Other Affective Psychoses	142
Anxiety States	83
Other Nonorganic Psychoses	79

Non-Priority Children

Primary Diagnosis	# Children
Hyperkinetic Syndrome of Childhood	856
Adjustment Reaction	399
Depressive Disorder, NOS	144
Disturbance of Emotions Spec to Chldhd Adol	127
Disturbance of Conduct, NOS	111
Anxiety States	72
Major Depression	66
Unspecified Neurotic Disorder	35
Bipolar Disorder	30
Neurotic Depression	28

Priority population is defined as all SPMI and SED persons eligible to receive services through the Partners program for some period of time between 10/1/03 and 12/31/03, regardless of length of eligibility period. The SPMI population is defined as all Severely or Persistently Mentally Ill adults (a current CRG 1, CRG 2, or CRG 3 assessment). The SED population is defined as all Seriously Emotionally Disturbed children and youth (a current TPG 2 assessment). A current assessment is defined as within one year of the date of service.

Figures represent the number of unduplicated enrollees who received each primary diagnosis at some point in the quarter. A given enrollee is represented only once within each diagnosis, but may be duplicated across multiple diagnoses.

**Top 10 Primary Diagnoses in Q2 FY 2004: Adult and Child Priority and Non-Priority Population by Grand Region
Middle Tennessee**

Priority Adults

Primary Diagnosis	# Adults
Bipolar Disorder	3,674
Schizophrenic Disorders	2,846
Depressive Disorder, NOS	1,695
Major Depression	1,446
Anxiety States	1,036
Adjustment Reaction	929
Other Affective Psychoses	587
Neurotic Depression	498
Other Nonorganic Psychoses	493
Drug Dependence	416

Non-Priority Adults

Primary Diagnosis	# Adults
Anxiety States	690
Bipolar Disorder	620
Major Depression	597
Adjustment Reaction	516
Drug Dependence	511
Depressive Disorder, NOS	411
Nondependent Abuse of Drugs	190
Alcohol Dependence Syndrome	165
Schizophrenic Disorders	154
Neurotic Depression	152

Priority Children

Primary Diagnosis	# Children
Hyperkinetic Syndrome of Childhood	2,579
Adjustment Reaction	1,321
Disturbance of Conduct, NOS	836
Disturbance of Emotions Spec to Chldhd Adol	715
Depressive Disorder, NOS	693
Bipolar Disorder	460
Other Affective Psychoses	295
Major Depression	246
Anxiety States	193
Neurotic Depression	120

Non-Priority Children

Primary Diagnosis	# Children
Adjustment Reaction	850
Hyperkinetic Syndrome of Childhood	708
Disturbance of Emotions Spec to Chldhd Adol	193
Disturbance of Conduct, NOS	167
Depressive Disorder, NOS	155
Anxiety States	93
Major Depression	84
Drug Dependence	81
Bipolar Disorder	74
Nondependent Abuse of Drugs	59

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Top 10 Primary Diagnoses in Q2 FY 2004: Adult and Child Priority and Non-Priority Population by Grand Region East Tennessee

Priority Adults

Primary Diagnosis	# Adults
Bipolar Disorder	3,875
Schizophrenic Disorders	3,431
Depressive Disorder, NOS	2,230
Major Depression	2,090
Anxiety States	1,999
Adjustment Reaction	1,252
Neurotic Depression	870
Other Nonorganic Psychoses	763
Other Affective Psychoses	674
Phobic Disorders	603

Non-Priority Adults

Primary Diagnosis	# Adults
Anxiety States	992
Depressive Disorder, NOS	804
Bipolar Disorder	800
Major Depression	741
Adjustment Reaction	730
Neurotic Depression	389
Drug Dependence	375
Schizophrenic Disorders	279
Nondependent Abuse of Drugs	258
Alcohol Dependence Syndrome	231

Priority Children

Primary Diagnosis	# Children
Hyperkinetic Syndrome of Childhood	1,667
Adjustment Reaction	880
Disturbance of Conduct, NOS	753
Depressive Disorder, NOS	697
Disturbance of Emotions Spec to Chldhd Adol	674
Bipolar Disorder	518
Major Depression	244
Other Affective Psychoses	228
Anxiety States	196
Other Nonorganic Psychoses	97

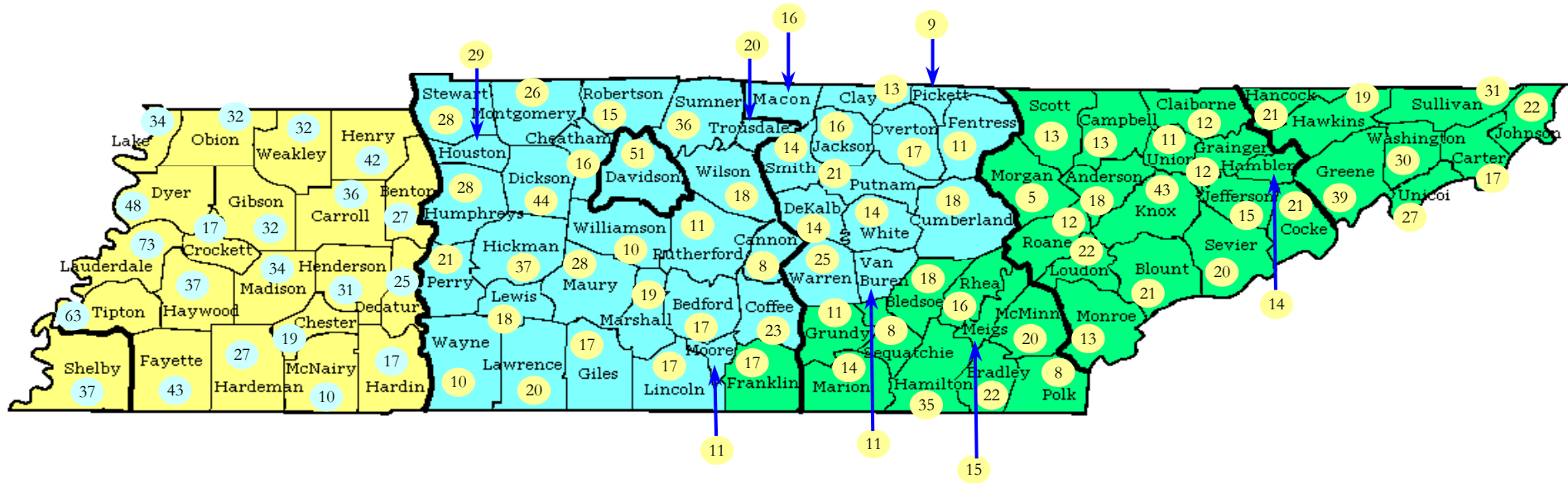
Non-Priority Children

Primary Diagnosis	# Children
Adjustment Reaction	1,208
Hyperkinetic Syndrome of Childhood	1,019
Disturbance of Conduct, NOS	417
Disturbance of Emotions Spec to Chldhd Adol	381
Depressive Disorder, NOS	316
Anxiety States	199
Bipolar Disorder	134
Major Depression	116
Nondependent Abuse of Drugs	88
Drug Dependence	72

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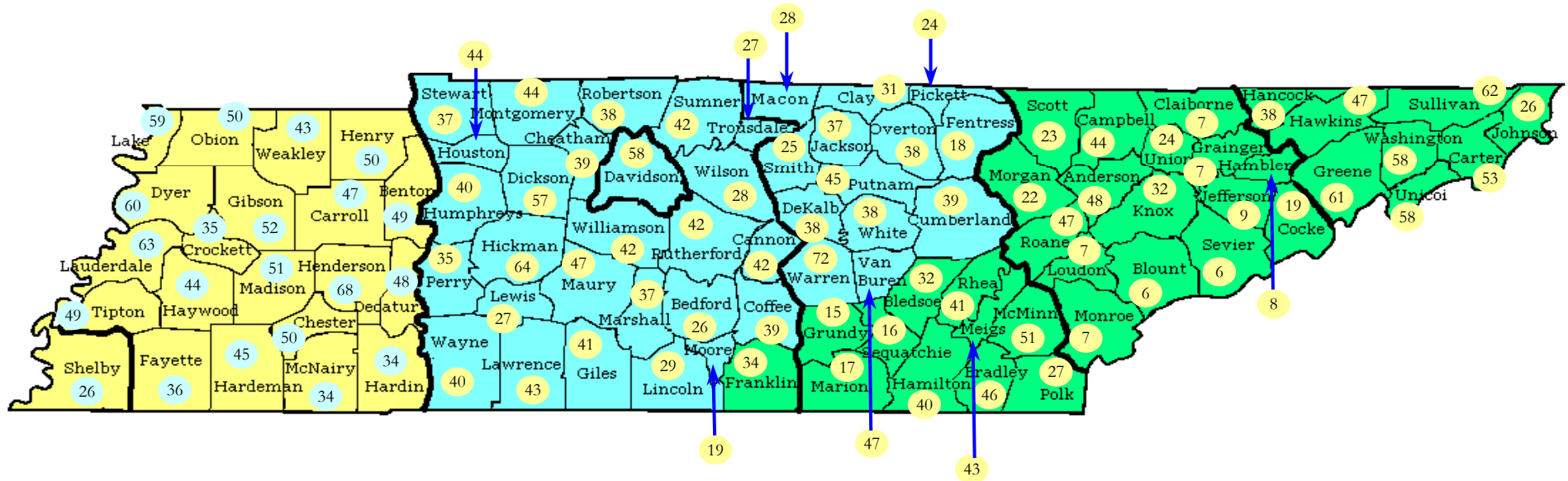
Rate of Unduplicated Persons Utilizing Select Service Types per 1000 Eligibles: Q2 FY 2004 by County
Case Management Services



Rates are determined by dividing the number of unduplicated eligibles residing in each county who received case management services by the total number of eligibles in each county and multiplying by 1000.

Rate of Unduplicated Persons Utilizing Select Service Types per 1000 Eligibles: Q2 FY 2004 by County

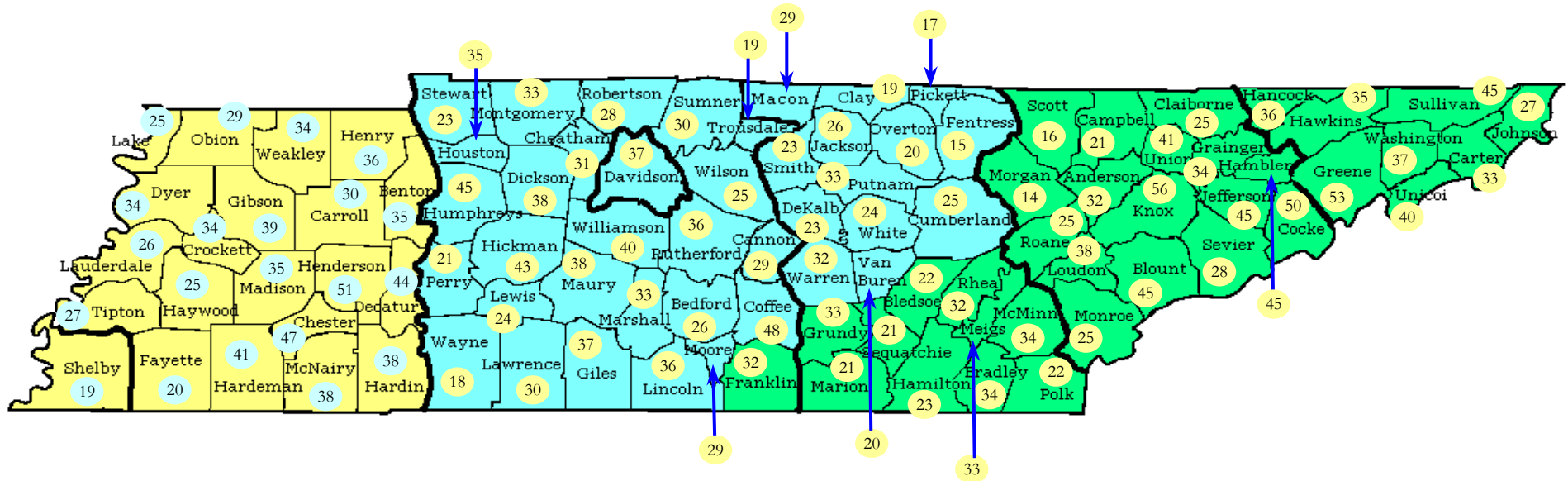
Medication Management Services



Rates are determined by dividing the number of unduplicated eligibles residing in each county who received medication management services by the total number of eligibles in each county and multiplying by 1000.

Rate of Unduplicated Persons Utilizing Select Service Types per 1000 Eligibles: Q2 FY 2004 by County

Outpatient Therapy Services



Rates are determined by dividing the number of unduplicated eligibles residing in each county who received outpatient therapy services by the total number of eligibles in each county and multiplying by 1000.